

Project's Terms and Conditions:

- In this document the terms 'we' and 'company' are used for the Charotar IT Solutions and its team. The term 'client' is used for an individual or group of people or an organization with whom Charotar IT Solutions is doing business.
- We may collect our client's and project's information for advertisements and marketing purposes only. We do not use client's and project's information for any malicious or harmful purpose.
- Clients will have full ownership of the software product while the company owns the full rights over the source code and it can be redistributed or sold to other clients by the company.
- Project may get extended its due date under some technical issues, in such circumstances the company is not bound to complete the project on the due date and for that nobody can deduct any amount from the total project cost.
- If the technical issues are too heavy and due to it the project get delayed more than 15 days then only then 12% of the total project cost will be discounted. During the development, if the client asks for the change or changes and introduces new one or more modifications, then no discount or deduction can apply in the project cost.
- Clients have to pay 80% of the total project cost within 15 days of the project development started.
- In case of cancellation of the project from the client side, if the project's progress is not exceeded over 30% then the company will take 25% of the project's cost from the client. If the project is done more than 50% and the client wants to cancel the project then the company will take 75% of the total project's cost from the client.
- In case of cancellation of the project from the company side, if due to any technical or non-technical reason or reasons the company wants to drop the project, then the company has all the rights and permits to do it. In such cases the company will return 80% of the total project's cost.

- Once the project work is done up to 80% or more, then after client can not cancel the project in any condition or conditions and however if client wants to cancel it then the client has to pay the full amount of the project's cost.
- To cross check or verify authenticity or work progress of the ongoing project, clients can contact the company via telephone call or email conversation then the company will reply back within the week. For the verification, the company is not bound to disclose and share any confidential and sensitive information about the project and the company.
- Client has to provide a complete list of requirements according to which company will develop & deliver a product. If any requirement is not mentioned in the project documentation and later on the client asks for it in such a case the company may apply extra charges for that particular requirement.
- During the development, the client should not ask for the product review or sample outcome, however the client can ask for a progress report of his/her/their ongoing project.

Feel free to contact us for any query or question regarding above mentioned points.

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Legal work Department | CIS