



Charotar IT Solutions

Project's Terms and Conditions:

- In this document the terms 'we' and 'company' is used for the Charotar IT Solutions and its team. The term 'client' is used for an individual or group of people or an organization with whom Charotar IT Solutions is doing business.
- We may collect our client's and project's information for advertisements and marketing purpose only. We do not use client's and project's information for any malicious or harmful purpose.
- Client will have full ownership of the software product while the company owns the full rights over the source code and it can be redistributed or sell to other clients by the company.
- Project may get extended its due date under some technical issues, in such circumstances company is not bind to complete the project in due date and for that nobody can deduct any amount from the total project cost.
- If the technical issues are too heavy and due to it the project get delayed more than 15 days then and only then 12% amount of the total project cost will be discounted. During the development, if client asks for the change or changes and introduce new one or more modification, then no discount or deduction can apply in the project cost.
- Client have to pay 80% amount of the total project cost within 15 days of the project development started.
- In case of cancellation of the project from the client side, if the project's progress is not exceeded over 30% then the company will take 25% amount of the project's cost from the client. If the project is done more than 50% and client wants to cancel the project then the company will take 75% amount of the total project's cost from the client.
- In case of cancellation of the project from the company side, if due to any technical or non-technical reason or reasons company wants to drop the project, then company has all the rights and permits to do it. In such case company will return 80% amount of the total project's cost.

- Once the project work is done up to 80% or more, then after client can not cancel the project in any condition or conditions and however if client wants to cancel it then the client has to pay the full amount of the project's cost.
- To cross check or verify authenticity or work progress of the ongoing project, client can contact the company via telephone call or email conversation then company will reply back within the week. In the verification company is not bind to disclose and share any confidential and sensitive information about the project and the company.
- Client has to provide a complete list of requirements according to which company will develop & deliver a product. If any requirement is not mentioned in the project documentation and later on client ask for it in such case company may apply extra charges for that particular requirement.
- During the development, client should not ask for the product review or sample outcome, however client can ask for a progress report of his/her/their ongoing project.